



STEVE SISOLAK  
Governor

## STATE OF NEVADA

### PUBLIC UTILITIES COMMISSION

HAYLEY WILLIAMSON  
Chair

C.J. MANTHE  
Commissioner

STEPHANIE MULLEN  
Executive Director

FOR IMMEDIATE RELEASE:

Date: March 25, 2020

Contact: Peter Kostas  
Communications Director  
(775) 684-6118

## Special PUCN agenda meeting scheduled; public comment accepted by telephone, email

**Carson City, Nev.** – The Public Utilities Commission of Nevada (PUCN) has scheduled a special agenda meeting at 2 p.m. Friday, March 27, to consider an emergency order that directs all rate-regulated jurisdictional utilities to track costs related to emergency measures implemented to assist customers who are experiencing financial hardships due to the COVID-19 pandemic.

In its proposed order, the Commission notes public utilities throughout Nevada have proactively enacted measures to assist consumers. To facilitate the future review and recovery of prudently incurred costs associated with the utilities' efforts to accommodate customers during this time of uncertainty, the emergency order directs jurisdictional utilities to track such costs.

On March 22, 2020, Governor Sisolak signed an emergency declaration, suspending the requirement that public bodies in Nevada provide a physical location for the public to attend and participate in meetings. To ensure that the public can still comment at Commission agenda meetings, the Commission has reserved a direct telephone line to accept public comments during its agenda meetings.

Members of the public wishing to participate during public comment periods at agenda meetings, which are livestreamed on the Commission's website, may do so by calling (775) 687-6014. Commenters who wish to call in should dial the telephone number approximately five minutes before the meeting starts to provide their names to Commission personnel. Those participating by telephone are asked to mute their telephones when not speaking.

The public also may submit written comments for agenda meetings by email at [bpa@puc.nv.gov](mailto:bpa@puc.nv.gov).

These public comment procedures will be in place until further notice.

Links to agenda meeting supporting material and the live video stream of agenda meetings are available at the Commission's website at [www.puc.nv.gov](http://www.puc.nv.gov).

#### **PUCN offices closed to the public**

Following another directive from Governor Sisolak that asked state agencies to prepare for and mitigate the spread of COVID-19, the PUCN closed its offices in Carson City and Las Vegas to the public on March 16 until further notice.

Notices informing the public of the office closures have been posted at public entrances to PUCN offices and on the PUCN website and social media channels.

Online and over-the-phone services remain available to the public. To contact the PUCN, call (775) 684-6101 or (702) 486-7210 or go to [www.puc.nv.gov](http://www.puc.nv.gov).

##